

FINAL RATE ORDER EB-2018-0219

PUC DISTRIBUTION INC.

Application for rates and other charges beginning May 1, 2019

BEFORE: Emad Elsayed

Presiding Member

Lynne Anderson

Member

Jenni Byrne Member

TABLE OF CONTENTS

1	INTRODUCTION AND SUMMARY	1
2	THE PROCESS	. 2
3	RATE ORDER	3
4	IMPLEMENTATION	4
5	ORDER	. 5
SCHED	ULE A: TARIFF OF RATES AND CHARGES	6

1 INTRODUCTION AND SUMMARY

This is a Final Rate Order of the Ontario Energy Board (OEB) on an application filed by PUC Distribution Inc. (PUC Distribution) to change its electricity distribution rates effective May 1, 2019.

On June 20, 2019, the OEB issued a Partial Decision and Order outlining the final parameters that PUC Distribution should use to calculate its rates to be effective May 1, 2019 and implemented on July 1, 2019. PUC Distribution filed a draft rate order implementing the OEB's Decision. The draft rate order included detailed supporting information showing the calculation of final rates. OEB staff and intervenors were given an opportunity to make comments on the draft rate order.

In its comments, OEB staff provided a revised Tariff of Rates and Charges to account for industry wide changes that were made to all distributors' Tariff of Rates and Charges in the 2019 rate year as a result of generic orders that were part of separate OEB decisions, and general formatting issues.

In its reply, PUC Distribution accepted the updated Tariff of Rates and Charges.

As a result of this Final Rate Order, it is estimated that the total monthly bill for a typical residential customer with an average monthly consumption of 750 kWh will decrease by 0.59% or \$0.59 per month before tax.

2 THE PROCESS

PUC Distribution filed a draft rate order on June 26, 2019. Parties were given the opportunity to provide comments on the draft rate order. OEB staff filed comments on July 2, 2019 and PUC Distribution responded to those comments on July 5, 2019.

3 RATE ORDER

The OEB has reviewed the information provided in support of PUC Distribution's draft rate order. The OEB finds that the Tariff of Rates and Charges in Schedule A accurately reflects the Partial Decision and is consistent with the OEB's format.

This Final Rate Order establishes PUC Distribution's distribution rates effective May 1, 2019 and implemented as of July 1, 2019.

4 IMPLEMENTATION

The new rates approved in this Final Rate Order are to be effective May 1, 2019 and implemented on July 1, 2019.

The approved Tariffs of Rates and Charges are attached as Schedule A to this Rate Order.

5 ORDER

THE ONTARIO ENERGY BOARD ORDERS THAT:

1. The Tariff of Rates and Charges set out in Schedule A of this Rate Order is final effective May 1, 2019 and is to be implemented effective July 1, 2019. The Tariff of Rates and Charges will apply to electricity consumed or estimated to have been consumed on and after July 1, 2019. PUC Distribution shall notify its customers of the rate changes no later than the delivery of the first bill reflecting the new rates.

DATED at Toronto July 9, 2019

ONTARIO ENERGY BOARD

Original Signed By

Kirsten Walli Board Secretary

SCHEDULE A: TARIFF OF RATES AND CHARGES RATE ORDER PUC DISTRIBUTION INC. EB-2018-0219

JULY 9, 2019

Effective Date May 1, 2019 Implementation Date July 1, 2019

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2018-0219

RESIDENTIAL SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a single family unit, non-commercial. This can be a separately metered living accommodation, town house, apartment, semi-detached, duplex, triplex or quadruplex with residential zoning. Class B consumers are defined on accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge	\$	28.17
Rate Rider for Foregone Distribution Revenue - effective until April 30, 2020	\$	0.75
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Rate Rider for Disposition of Tax Loss Carry-forward - effective until April 30, 2020	\$	(1.30)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2018) - effective until Ap	oril 30, 2020 \$	(0.05)
Distribution Volumetric Rate	\$/kWh	0.0043
Rate Rider for Disposition of Global Adjustment Account (2018) - Applicable only for Non-R - effective until April 30, 2020 - Approved on an Interim Basis	RPP Customers \$/kWh	0.0004
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 20 - Approved on an Interim Basis	020 \$/kWh	(0.0023)
Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2018) - effective until Ap - Approved on an Interim Basis	oril 30, 2020 \$/kWh	(0.0032)
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRA - effective until April 30, 2020	AMVA) (2019) \$/kWh	0.0006
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRA - effective until April 30, 2020	AMVA) (2018) \$/kWh	0.0002
Rate Rider for Foregone Distribution Revenue - effective until April 30, 2020	\$/kWh	(0.0009)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0061

Effective Date May 1, 2019 Implementation Date July 1, 2019

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EB-2018-0219

Rate Rider for Embedded Generation Adjustment	\$/kWh	(0.0004)
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective Date May 1, 2019 Implementation Date July 1, 2019

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EB-2018-0219

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification applies to a non residential account taking electricity at 750 volts or less whose average monthly peak demand is less than, or is forecast to be less than, 50 kW. Class B consumers are defined on accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge	\$	20.95
Rate Rider for Foregone Distribution Revenue - effective until April 30, 2020	\$	0.04
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Rate Rider for Disposition of Tax Loss Carry-forward - effective until April 30, 2020	\$	(0.86)
Distribution Volumetric Rate	\$/kWh	0.0251
Rate Rider for Disposition of Global Adjustment Account (2018) - Applicable only for Non-RPP Customers - effective until April 30, 2020 - Approved on an Interim Basis	\$/kWh	0.0004
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2020 - Approved on an Interim Basis	\$/kWh	(0.0022)
Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2018) - effective until April 30, 2020 - Approved on an Interim Basis	\$/kWh	(0.0032)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2018) - effective until April 30, 2020	\$/kWh	(0.0001)
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2019) - effective until April 30, 2020	\$/kWh	0.0009
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2018) - effective until April 30, 2020	\$/kWh	0.0019
Rate Rider for Disposition of Tax Loss Carry-forward - effective until April 30, 2020	\$/kWh	(0.0010)
Rate Rider for Foregone Distribution Revenue - effective until April 30, 2020	\$/kWh	0.0001
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0057

Effective Date May 1, 2019 Implementation Date July 1, 2019

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2018-0219

Rate Rider for Embedded Generation Adjustment	\$/kWh	(0.0004)
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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EB-2018-0219

GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

This classification applies to a non residential account whose average monthly peak demand used for billing purposes over the past 12 months is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Class A and Class B consumers are defined on accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge	\$	115.66
Rate Rider for Foregone Distribution Revenue - effective until April 30, 2020	\$	0.24
Rate Rider for Disposition of Tax Loss Carry-forward - effective until April 30, 2020	\$	(4.74)
Distribution Volumetric Rate	\$/kW	6.8002
Rate Rider for Disposition of Global Adjustment Account (2018) - Applicable only for Non-RPP Customers - effective until April 30, 2020 - Approved on an Interim Basis	\$/kWh	0.0004
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2020 - Approved on an Interim Basis	\$/kW	(0.8067)

Effective Date May 1, 2019 Implementation Date July 1, 2019

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Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2018) - effective until April 30, 2020 - Approved on an Interim Basis	\$/kW	(1.2817)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2018) - effective until April 30, 2020	\$/kW	(0.0258)
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2019) - effective until April 30, 2020	\$/kW	0.1369
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2018) - effective until April 30, 2020	\$/kW	0.0962
Rate Rider for Disposition of Tax Loss Carry-forward - effective until April 30, 2020	\$/kW	(0.2734)
Rate Rider for Foregone Distribution Revenue - effective until April 30, 2020	\$/kW	0.0141
Retail Transmission Rate - Network Service Rate	\$/kW	2.2941
Retail Transmission Rate - Network Service Rate - Interval Metered	\$/kW	2.8852
MONTHLY RATES AND CHARGES - Regulatory Component		
Rate Rider for Embedded Generation Adjustment	\$/kWh	(0.0004)
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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EB-2018-0219

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly peak demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The customer will provide detailed manufacturer information documentation with regard to electrical demand/consumption of the proposed unmetered load. Class B consumers are defined on accordance with O. Reg. 429/04. Further servicing details are available in the Distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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Service Charge	\$	12.82
Rate Rider for Foregone Distribution Revenue - effective until April 30, 2020	\$	0.03
Rate Rider for Disposition of Tax Loss Carry-forward - effective until April 30, 2020	\$	(0.53)
Distribution Volumetric Rate	\$/kWh	0.0387
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2020 - Approved on an Interim Basis	\$/kWh	(0.0023)
Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2018) - effective until April 30, 2020 - Approved on an Interim Basis	\$/kWh	(0.0032)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2018) - effective until April 30, 2020	\$/kWh	(0.0001)
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2019) - effective until April 30, 2020	\$/kWh	(0.0005)
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2018) - effective until April 30, 2020	\$/kWh	(0.0010)
Rate Rider for Disposition of Tax Loss Carry-forward - effective until April 30, 2020	\$/kWh	(0.0016)
Rate Rider for Foregone Distribution Revenue - effective until April 30, 2020	\$/kWh	0.0001
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0057

Effective Date May 1, 2019 Implementation Date July 1, 2019

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EB-2018-0219

Rate Rider for Embedded Generation Adjustment	\$/kWh	(0.0004)
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective Date May 1, 2019 Implementation Date July 1, 2019

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EB-2018-0219

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification applies to safety/security lighting with a Residential or General Service customer. This is typically exterior lighting, and unmetered. Consumption is estimated based on the equipment rating and estimated hours of use. Class B consumers are defined on accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge (per connection)	\$	3.59
Rate Rider for Foregone Distribution Revenue - effective until April 30, 2020	\$	0.01
Rate Rider for Disposition of Tax Loss Carry-forward - effective until April 30, 2020	\$	(0.15)
Distribution Volumetric Rate	\$/kW	33.4983
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2020 - Approved on an Interim Basis	\$/kW	(0.7771)
Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2018) - effective until April 30, 2020 - Approved on an Interim Basis	\$/kW	(1.1433)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2018) - effective until April 30, 2020	\$/kW	(0.0229)
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2019) - effective until April 30, 2020	\$/kW	(0.5447)
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2018) - effective until April 30, 2020	\$/kW	(1.1660)
Rate Rider for Disposition of Tax Loss Carry-forward - effective until April 30, 2020	\$/kW	(1.3742)
Rate Rider for Foregone Distribution Revenue - effective until April 30, 2020	\$/kW	0.0696
Retail Transmission Rate - Network Service Rate	\$/kW	1.7389

Effective Date May 1, 2019 Implementation Date July 1, 2019

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EB-2018-0219

Rate Rider for Embedded Generation Adjustment	\$/kWh	(0.0004)
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective Date May 1, 2019 Implementation Date July 1, 2019

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EB-2018-0219

STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting operation, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Class B consumers are defined on accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

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Service Charge (per connection)	\$	1.38
Rate Rider for Disposition of Tax Loss Carry-forward - effective until April 30, 2020	\$	(0.06)
Distribution Volumetric Rate	\$/kW	9.0221
Rate Rider for Disposition of Global Adjustment Account (2018) - Applicable only for Non-RPP Customers - effective until April 30, 2020 - Approved on an Interim Basis	\$/kWh	0.0004
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2020 - Approved on an Interim Basis	\$/kW	(0.4434)
Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2018) - effective until April 30, 2020 - Approved on an Interim Basis	\$/kW	(1.1380)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2018) - effective until April 30, 2020	\$/kW	(0.0221)
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2019) - effective until April 30, 2022	\$/kW	5.7106
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2018) - effective until April 30, 2020	\$/kW	5.5286
Rate Rider for Disposition of Tax Loss Carry-forward - effective until April 30, 2020	\$/kW	(0.3701)
Rate Rider for Foregone Distribution Revenue - effective until April 30, 2020	\$/kW	0.0187
Retail Transmission Rate - Network Service Rate	\$/kW	1.7303

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EB-2018-0219

Rate Rider for Embedded Generation Adjustment - effective until	\$/kWh	(0.0004)
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective Date May 1, 2019 Implementation Date July 1, 2019

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EB-2018-0219

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	5.40
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ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses - applied to measured demand and energy	%	(1.00)

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SPECIFIC SERVICE CHARGES

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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Customer Administration

Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Returned cheque (plus bank charges)	\$	15.00
Legal letter charge	\$	15.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Non-Payment of Account		
Late payment - per month		
(effective annual rate 19.56% per annum or 0.04896% compounded daily rate)	%	1.50
Reconnection charge - at meter - during regular hours	\$	65.00
Reconnection charge - at meter - after hours	\$	185.00
Reconnection charge - at pole - during regular hours	\$	185.00
Reconnection charge - at pole - after hours	\$	415.00
Other		
Special meter reads	\$	30.00
Service call - customer-owned equipment		Time & Materials
Service call - after regular hours		Time & Materials
Temporary service - install & remove - overhead - no transformer		Time & Materials
Temporary service - install & remove - underground - no transformer		Time & Materials
Temporary service - install & remove - overhead - with transformer		Time & Materials
Specific charge for access to the power poles - \$/pole/year		
Specific charge for access to the power poles - \$/pole/year		
(with the exception of wireless attachments)	\$	43.63
Removal of overhead lines - during regular hours		Time & Materials
Removal of overhead lines - after hours		Time & Materials
Roadway escort - after regular hours		Time & Materials

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EB-2018-0219

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	40.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	1.00
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.60
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.60)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.50
Processing fee, per request, applied to the requesting party	\$	1.00
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.00
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0481

Total Loss Factor - Primary Metered Customer < 5,000 kW 1.0385